



PATIENT INFORMATION AND HISTORY QUESTIONNAIRE

**PATIENT INFORMATION**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ MI: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone Preferred: \_\_\_\_\_ Alternative: \_\_\_\_\_

Email: \_\_\_\_\_ SSN: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Occupation/Grade: \_\_\_\_\_ Employer/School: \_\_\_\_\_

Sex: \_\_\_\_\_ Race: \_\_\_\_\_ Ethnicity: \_\_\_\_\_

How did you hear about us \_\_\_\_\_

**MEDICAL INSURANCE**

Primary Medical Insurance: \_\_\_\_\_ ID #: \_\_\_\_\_

Primary Policyholder's Name: \_\_\_\_\_ Relation to Patient: \_\_\_\_\_

Policyholder's Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Policy holder's SSN: \_\_\_\_\_

Secondary Medical Insurance: \_\_\_\_\_ ID # \_\_\_\_\_

Secondary Policyholder's Name: \_\_\_\_\_ Relation to Patient: \_\_\_\_\_

Policyholder's Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Policyholder's SSN \_\_\_\_\_

**VISION PLAN**

Vision Plan: \_\_\_\_\_ Policyholder's Name: \_\_\_\_\_

Primary Policyholder's Name: \_\_\_\_\_ Policy holder's SSN: \_\_\_\_\_

Date of Last Eye Exam: \_\_\_\_\_ Last Eye Doctor: \_\_\_\_\_

What Concerns are you having with your Eyes/Vision? \_\_\_\_\_

Do you use any of the following: Alcohol Yes No If Yes, how much \_\_\_\_\_  
Tobacco Yes No If Yes, how much \_\_\_\_\_  
Illegal Drugs Yes No If Yes, how much \_\_\_\_\_

Have you ever been infected with: (circle) Gonorrhea Hepatitis HIV Syphilis

***You are required to Answer These Questions by Your Insurance Provider***

Primary Care Physicians: \_\_\_\_\_ Date of Last Visit: \_\_\_\_\_

Do You Have Any Allergies? (If yes, please list) \_\_\_\_\_

Are You Allergic To Any Medications? \_\_\_\_\_

What Medications Are You Currently Taking? (Prescribed, Over-the-Counter, and Eye)

\_\_\_\_\_

REVIEW OF SYSTEMS: Do you currently, or have you ever had problems in the following areas:

<u>Eye</u>	NO	YES	<u>Vascular/Heart</u>	NO	YES
Loss of Vision	_____	_____	Diabetes (Type___)	_____	_____
Blurred Vision	_____	_____	High Blood Pressure	_____	_____
Double Vision	_____	_____	Heart Pain	_____	_____
Eye Injury	_____	_____	<b><u>Neurological</u></b>		
Flashes	_____	_____	Headaches	_____	_____
Floater	_____	_____	Migraines	_____	_____
Glare/Halos	_____	_____	Seizures	_____	_____
Crossed/Lazy Eye	_____	_____	<b><u>Respiratory</u></b>		
Cataracts	_____	_____	Asthma	_____	_____
Glaucoma	_____	_____	Chronic Bronchitis	_____	_____
Eye Pain/Soreness	_____	_____	Emphysema	_____	_____
<b><u>Endocrine</u></b>			<b><u>Skin Disorders</u></b>		
Thyroid	_____	_____	<b><u>Psychiatric</u></b>		
<b><u>Bones/Joints/ Muscle</u></b>			Ear/Nose/Throat	_____	_____
Rheumatoid Arthritis	_____	_____	Allergies/Hay Fever	_____	_____
Joint Pain	_____	_____	<b><u>Genitourinary</u></b>		
<b><u>Hematologic</u></b>			Kidney/Bladder/Other	_____	_____
Anemia	_____	_____			

**Other:** \_\_\_\_\_

FAMILY MEDICAL HISTORY: Does anyone in your family have any of these conditions?

<b><u>Ocular Conditions</u></b>	NO	YES, Family Member	Systemic Condition	NO	YES, Family Member
Blindness	_____	_____	Diabetes (Type___)	_____	_____
Crossed Eye	_____	_____	High Blood Pressure	_____	_____
Glaucoma	_____	_____	Cancer	_____	_____
Macular Degeneration	_____	_____	Heart Disease	_____	_____
Retinal Detachment	_____	_____			

Persons Authorized for Release of Information: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**AUTHORIZATION**

By signing, I attest that I am either the patient being seen or the parent/legal guardian of this minor being seen. I certify that I have read and understood the above information to the best of my knowledge and that I have provided the information as accurately as possible. I understand that providing incorrect information can be dangerous to my health. I give permission for the doctor(s) to examine, diagnose, and initiate treatment as deemed appropriate. I authorize the doctor to release any information including the diagnosis and a summary of any treatment or examination rendered to me or my child to appropriate third party payers or other health care providers. I authorize and request my insurance company to pay all appropriate benefits directly to the doctor. I acknowledge that I have been given the opportunity to read a copy of the privacy practices of Eyecare East, PLLC.

\_\_\_\_\_  
 Signature of Patient (or parent/guardian if a minor)

\_\_\_\_\_  
 Date

Office Use Only: Refused to Sign \_\_\_\_\_ Communication Barrier \_\_\_\_\_ Emergency \_\_\_\_\_



**OUR FINANCIAL POLICY**

We appreciate your trust in us and we appreciate the opportunity to serve you. We are committed to providing the highest level of eye care to our patients. To ensure that our patients fully understand our billing process, we ask that you read and sign this financial policy statement.

**PATIENT PAYMENTS**

Payment is due at the time of service. You may use cash, check, credit card, or debit card to pay your account. Without exception, it is the responsibility of the patient to pay his/her co-payment and any unpaid portion of the deductible at the time of service. Any additional co-payments, deductibles and/or co-insurance will be billed to the patient as indicated by your insurance carrier on their Explanation of Benefits (EOB). All patients without insurance must pay in full at the time services are rendered.

**INSURANCE COVERAGE**

We make a good faith attempt to verify your insurance coverage. We are not able to guarantee that the information given to us by your insurance is correct. It is your responsibility alone to know what insurance plan you are on, supply us with the correct information at the time of your visit and know what services may or may not be covered by your insurance. We encourage you to refer to your benefits manual if you have any questions about covered services. Be aware that some and perhaps all of the services provided may be not be covered by your insurance. You will be responsible for payment of all non-covered services at the time they are rendered.

**INSURANCE PAYMENTS**

Regarding insurance, your insurance policy is a contract between you and your insurance company. We are not a party to that contract. We require certain co-payments, deductibles or prepayment amounts depending on the type of insurance and insurance carrier. Be assured our office works diligently to obtain payment from your insurance company. However, if we file your insurance, and the claim has not been paid for any reason within 60 days, we require that you pay the balance using one of the approved payment methods without exception. In the event that your insurance pays us after that time, you will be reimbursed.

**ESTABLISHED PATIENTS / MISSED / LATE CANCELLED APPOINTMENTS**

Please give us at least 24 working hour's notification if you cannot keep an appointment. This courtesy will allow others to be seen. We do realize that emergencies arise.

**RETURNED CHECKS**

Our bank charges us whenever a patient presents a check that does not have funds available. Therefore, we must charge you a \$35.00 handling fee. All future visits will need to be paid with either cash or a credit card. We welcome the opportunity to discuss any aspect of our financial policy. Please ask to our office manager if you have any questions, comments, or concerns. We sincerely regret having to maintain such a policy and hope you understand our reasoning.

**-Patient Authorization-**

I have read, understand, and agree to abide by the terms stipulated above. I request that payment of benefits be made to Eyecare East PLLC. I hereby authorize the release of any information necessary to determine liability for payment and obtain reimbursement on any claim. I further authorize the use of my signature below on all insurance submissions for services rendered or to be rendered. I agree that a photocopy of this agreement shall be as valid as the original.

Patient Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_



**CONTACT LENS EXAM AND FITTING POLICES**

Eyecare East, PLLC provides exceptional professional contact lens services. If you are interested in contact lenses or currently wear contact lenses, our Doctors or staff can discuss you options with you for contact lenses. Our recommendations are individually tailored to each patient and are based on many factors including, available modalities, your visual needs, and your overall eye health. **Contact lens exams and fitting charges are not typically covered by vision plans and therefore result in additional charges in addition to your routine examination copayment.** The contact lens exam and fitting charges are dependent on the complexity of the type of contact lens that you currently wear or are being fitted, and the complexity of the insertion and removal instruction if needed.

**CONTACT LENS EXAM**

A contact lens exam is a separate part of a comprehensive eye examination and requires additional testing that non-contact lens wears do not need. Patients wearing contact lenses requires more of the doctor’s time and expertise. In order to prescribe contact lenses, the doctor must complete several additional tests including:

1. Evaluation of the health of the eye, with special observation of the cornea, eyelid, and conjunctiva. This evaluation will determine if the contact lens is affecting the eye health or has the potential to affect the eye health in the future.
2. Determination of the proper contact lens prescription is based on the individual’s patient’s glasses prescription, visual needs, quality of the tear film, and corneal health and curvature.
3. Examination of the contact lens on the eye to ensure proper alignment on the cornea.
4. Measurement of the vision with the contact lenses and determination if adjustments needed to be made in the contact lens prescription.

*CONTACT LENS EXAMAINATIONS AND FITTINGS HAVE DIFFERENT LEVELS OF DIFFICULTY. THIS DEPENDS ON THE TYPE OF CONTACT LENSES NEEDED AND THE VISUAL REQUIREMENTS OF THE PATIENT’S EYES, THEREFORE THE DIFFERENT LEVELS OF CONTACT LENS EXAMS AND FITTINGS RESULT IN DIFFERENT LEVELS OF FEES FOR THOSE SERVICES.*

**YOUR VISION PLAN AND CL MANAGEMENT/FITTING FEES**

Most, if not all, vision plans require doctors to separate routine comprehensive eye examination fees from the services provided for contact lenses. More time and testing is required for the patient who wears contact lenses in addition to the management of ocular health risks associated with wearing contact lenses. Most, if not all, vision plans treat contact lens services as an additional and separate exam from the routine eye examination.

**WHAT IS A CONTACT LENS PRESCRIPTION?**

Contact lenses are a medical devices that can only be dispensed by a prescription. Contact lens prescriptions expire after one year (or sooner if the doctor determines that there is a medical reason for a shorter expiration). They must be regarded with the same caution as you would for a prescription drugs, which includes expiration dates and follow-up visits with the eye doctor. Your eyes go through gradual changes in size, shape, and physiological requirements (such as oxygen) while you wear contact lenses and these changes can affect the health of the cornea and need to be monitored at least every year. The federal government requires contact lens prescriptions to expire after one year for these reasons.

-Patient Authorization-

**I have read, understand, and agree to abide by the terms stipulated above. (Please ask the receptionist if you have any questions about CL fees prior to your exam.)** I understand that CL management, fitting and exam fees are not covered by insurance and agree to pay Eyecare East, PLLC on the day that services are rendered. I understand that, without the exam, management, and fitting procedures, I will not receive diagnostic CLs and or CL prescription.

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

Signature \_\_\_\_\_ Patient/ Authorized Guardian